



**ReDat<sup>®</sup>**  
...product by RETIA, a.s.

**Speech recording,  
analysis and quality  
management**

# ReDat<sup>®</sup> eXperience v 2.35.0 Release notes

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with certified system of quality control by ISO 9001 and member of AOBP



The manual employs the following fonts for distinction of meaning of the text:

#### **Bold**

- names of programs, files, services, modules, functions, parameters, icons, database tables, formats, numbers and names of chapters in the text, paths, IP addresses.

#### ***Bold, italics***

- names of selection items (options of combo boxes, degrees of authorization), user names, role names.

#### LINK, REFERENCE

- in an electronic form it is functional link to the chapter.

#### **Courier, bold**

- source code, text from log files, text from config files.

Example, demonstration.

Note, hint.

Warning, alert.



## Content

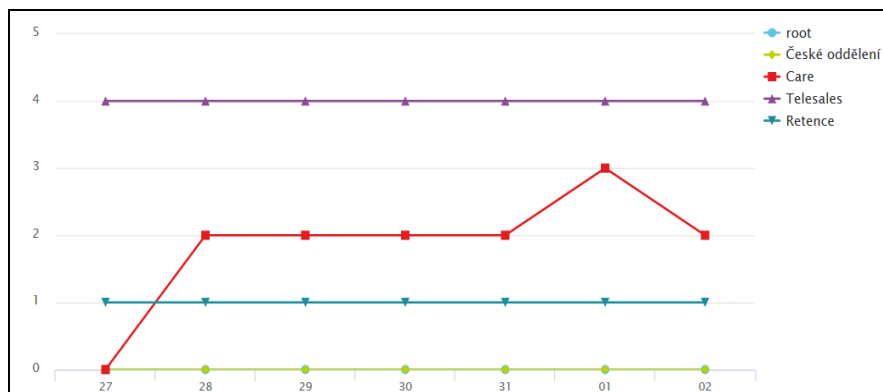
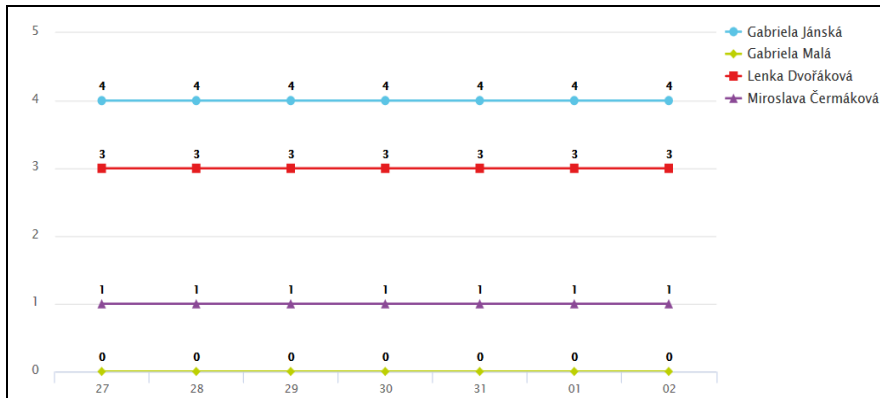
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# 1. SmartView - dashboards

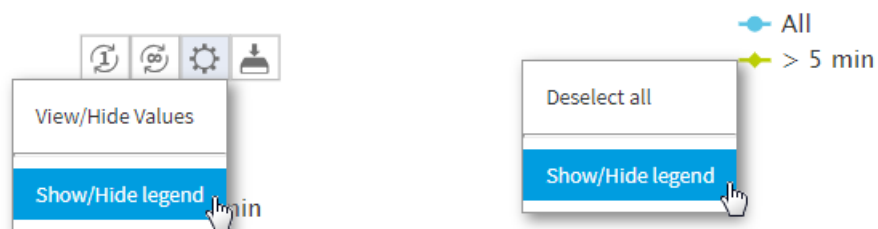
## 1.1 New Chart Type – Statistical

Dashboard according to the new template **Voice Parameter Statistics (agents / groups)** displays a line graph showing the number of selected voice parameters according to the selected date range.



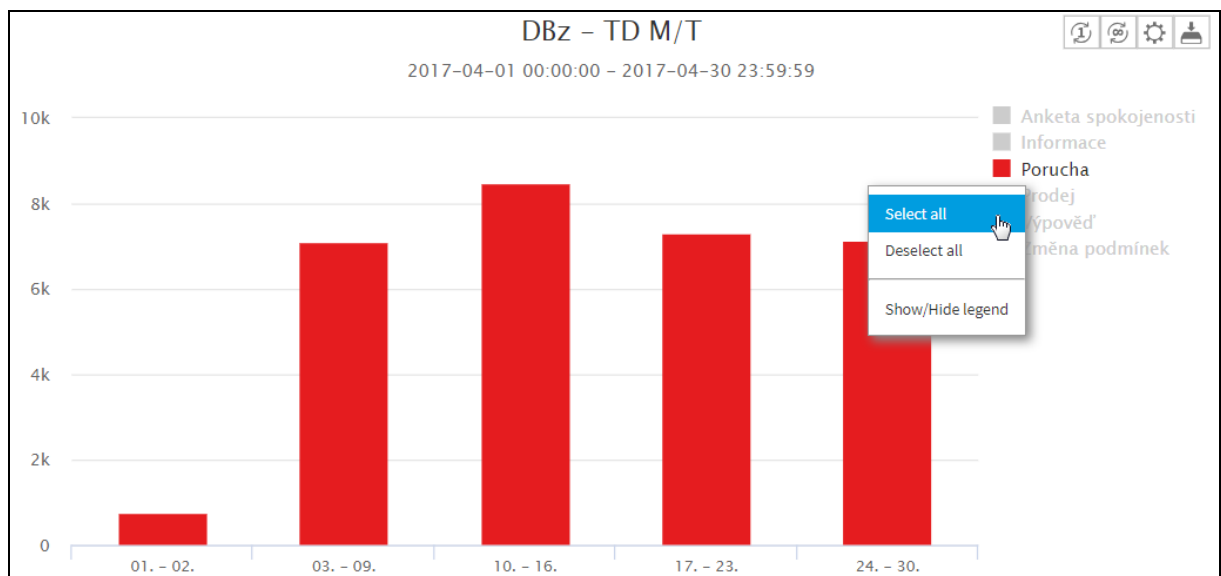
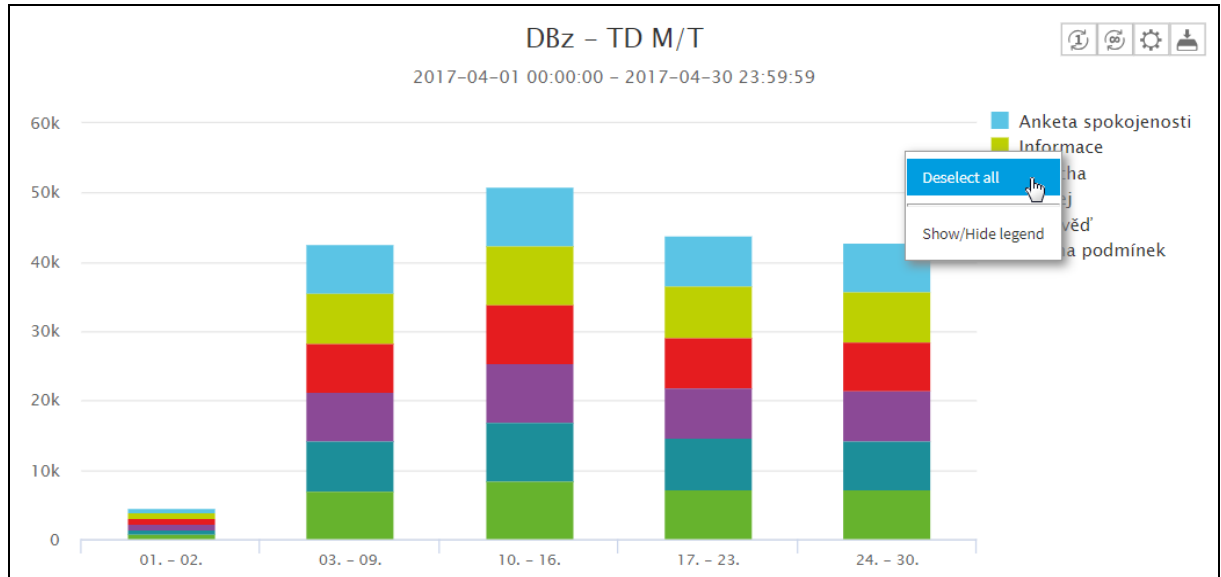
## 1.2 Legend of the chart

- **Show / Hide legend** - the legend can be displayed / hidden by using the option in the Settings menu for each graph, hide the legend is also the right mouse button right in the legend area.



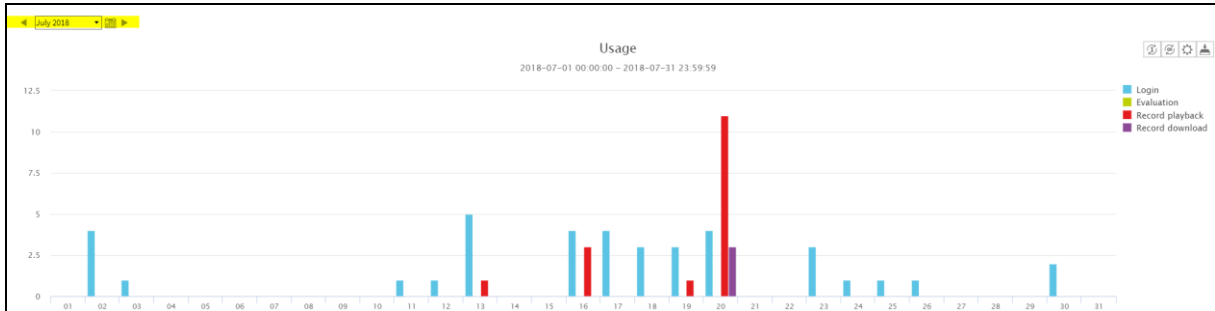
ReDat eXperience v 2.35.0 - Release notes

- **Select/Deselect all** - the legend for each dashboard also serves as a filter. Clicking on the name will hide or display the element in the dashboard. By default, all elements are always displayed. Via the context menu, right-click can also select all or deselect all elements in the legend.



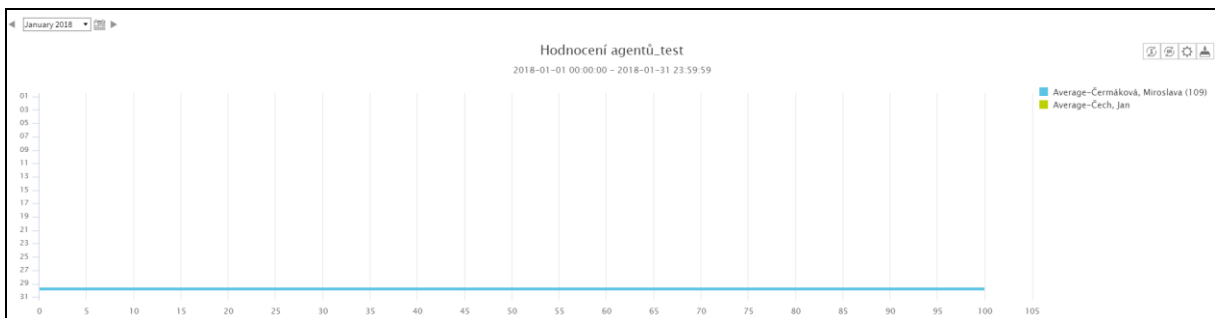
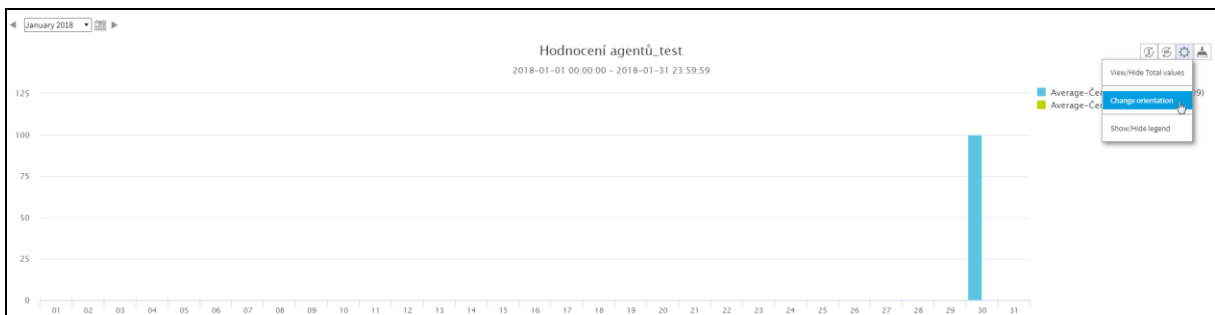
### 1.3 Add a time range to the Usage template

In the case of a dashboard created over the Usage template, the time range selection option has been added.



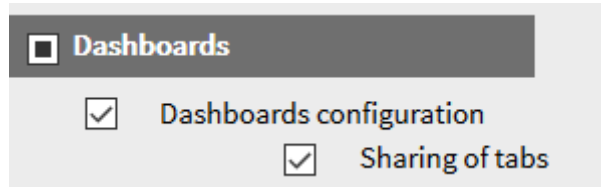
### 1.4 Change chart orientation in evaluation charts

For dashboards created above the Evaluate template, you can change the orientation of the graph from vertical to horizontal.

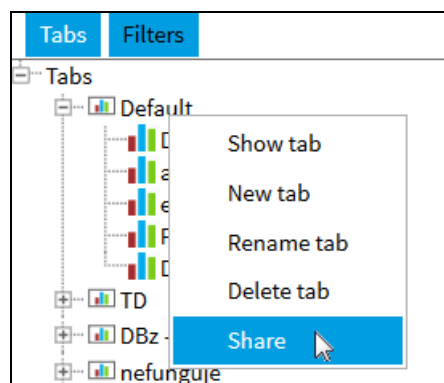


## 1.5 Sharing of tabs

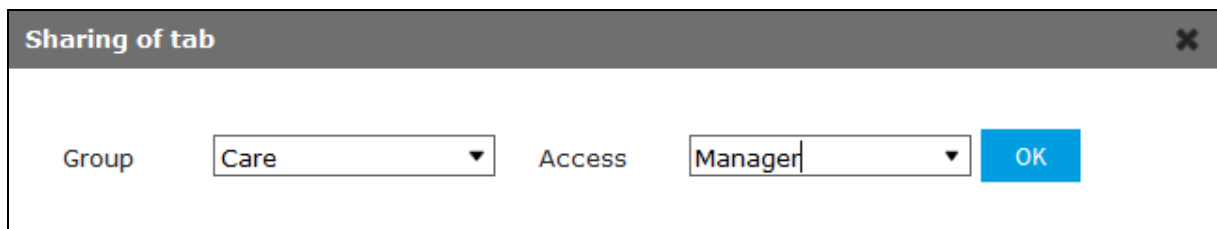
A user who has the tabs share permission can share the tabs with other users. Permissions can be set in **Users / Role / Rules / Dashboards / Dashboard Configuration / Sharing of tabs**.



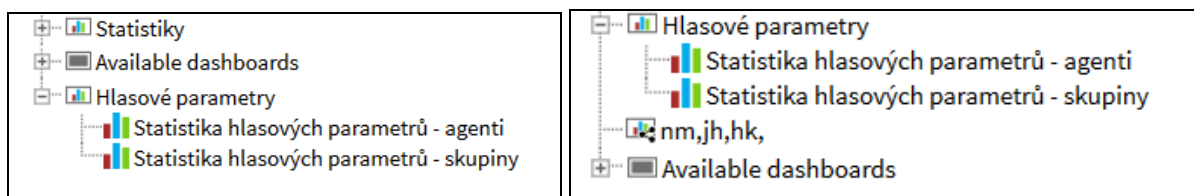
When the desktop is created, it will be displayed by clicking the right mouse button on the desktop name, the menu where the user chooses the Share option.



A dialog box appears with the selection of Tab sharing groups and access settings (public / manager).



To the user who shares the desktop, the desktop moves from the top to the bottom. This will give you a better overview of what areas they share.



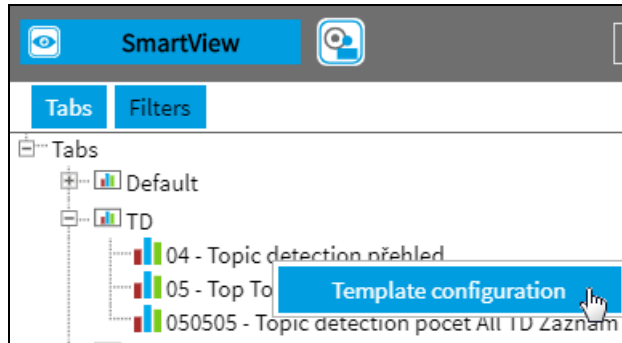
For a shared desktop, using the menu invoked by the right mouse button (for the desktop name), the options are displayed:

- **Parameters of sharing** - after selecting, the above dialog box appears with the selection of the Sharing and Access Settings groups as set for the first time.
- **Cancel share** - the option cancels desktop sharing, and the desktop returns to the top of the left panel.

For a user who has a shared desktop, the desktop appears with a different icon . The user can only view or share with the tree in the left panel.


### 1.6 Click to Template Configuration

Added the option to open the template configuration directly from **Smartview** using the right mouse button above the required template. Click to show **Rules** and the template form where you can edit the settings.

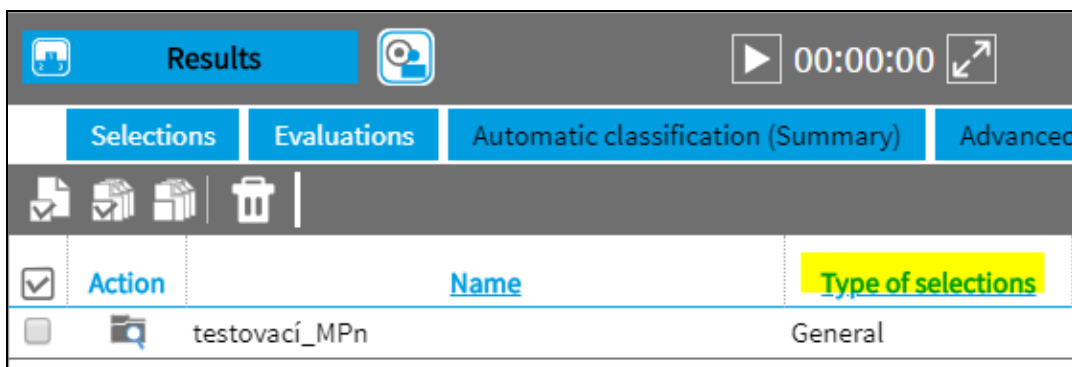


### 1.7 General selections

In all agendas where you can tag the record (Catalog, Results – Automatic classification, Results - Incidents, Smartview - Click to TD Charts, and Records - quantity), you can use the

icon  to paste records into the selection. With such selected records, you can then perform further analysis as needed - assign an evaluation form, view it in Dashboards, and other.

The selected records can be displayed in the Results app and are marked as Type of selections - General.

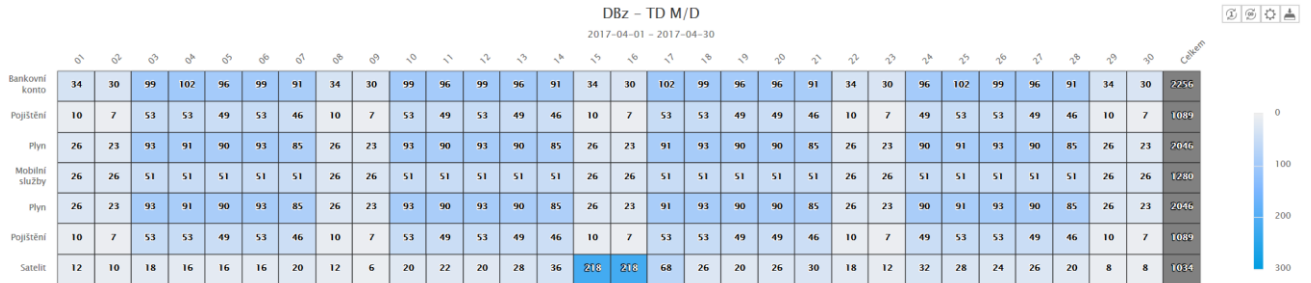




## 1.8 Types of graphs

New chart types added:

- Topic Detection - Overview: Table



- Topic Detection - Quantity: Column, Pie, Table
- Topic Detection – Sorting to topics: Column



**RETIA, a. s.**, pursuant to the provision of Waste Act no. 185/2001 Coll., is involved in the **RETELA** ([www.retela.cz](http://www.retela.cz)) collective system, which runs back collection and disposal of hazardous waste, that is used and discarded **ReDat devices**.



The used products are classified as electronic waste and in no case may they be mixed with municipal waste as they are harmful to the environment.



**RETIA, a. s.**, pursuant to the Packaging Act, is involved in the EKO-KOM Joint Performance System, running back collection and reuse of packaging waste, under Client no. EK-F06022669.