

# ReDat eXperience v 2.35.2

## Release notes

### ATC-ATM

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with certified system of quality control by ISO 9001 and member of AOBP



The manual employs the following fonts for distinction of meaning of the text:

#### **Bold**

- names of programs, files, services, modules, functions, parameters, icons, database tables, formats, numbers and names of chapters in the text, paths, IP addresses.

#### ***Bold, italics***

- names of selection items (options of combo boxes, degrees of authorization), user names, role names.

#### LINK, REFERENCE

- in an electronic form it is functional link to the chapter.

#### **Courier, bold**

- source code, text from log files, text from config files.

Example, demonstration.

Note, hint.

Warning, alert.



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# 1. Known incompatibilities

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- Audio live monitoring in Chrome and Firefox web browser
  - start listening is delayed for about 7 seconds.
  - online delay of about 7 seconds.
- Frequency of video updates during playback of screen records can depend on number of synchronously replayed channels.
- **Internet Explorer 11** browser incompatibilities:
  - Inoperative volume control of individual directions.
  - Control playback of individual channel directions to the left / right speaker, including the "Mix Records to Mono" feature.
  - Playing CCTV recordings is not possible with the combination of Windows 7.
  - A problem with removing stops on the player.
  - Does not support live monitoring.
  - Playback of SCREEN records is not possible in a new window.
  - Slow retrieving and filtering lists - When entering the initial letters of a search string, the larger list is updated very slowly (eg using the Agent, Group, Source) parameters.
  - HID Records: bad Interpretation of time.
  - Spoken time: a possible time synchronization error in some versions of Windows.
  - IE11 - synchronous playback does not work.

## 2. System

### ➤ System/Archiving/Archives

The archive name must always be entered without spaces.

### ➤ Edit Watchdog Triggers

Watchdog batch configuration changed. A new app WdgRouter.php file is called, which is called from WDG. It will pass the script alias to the script and it will then execute it.

Therefore, if nothing is filled in the Command and Search column, it is not an error, but an adjustment.

Original state:

System									
Main		Recording sources	Data	Archiving	Imports	Quality management			
Adjustment	Authentication	LDAP	SMTP	WatchDog	WatchDog Backup	Services	Backup	Error messages	Setting t
Active	Name	Path	Command	Look for					
<input checked="" type="checkbox"/>	✓	..\.\dbclean\dbclean.bat			java.exe				
<input type="checkbox"/>	✗	..\.\www\experience\app\backup\backup_complete.bat			php.exe				
<input type="checkbox"/>	✗	..\.\www\experience\app\backup\backup_differential.bat			php.exe				
<input type="checkbox"/>	✗	..\.\www\experience\bat\ldap_load_users.bat	php ldap_load_users.php		php.exe				
<input type="checkbox"/>	✗	..\.\www\experience\bat\delete_temporary.bat	php delete_temporary.php		php.exe				
<input type="checkbox"/>	✓	..\.\www\experience\bat\log_checker.bat	php log_checker.php		php.exe				
<input type="checkbox"/>	✓	..\.\www\experience\bat\db_inspector.bat	php db_inspector.php		php.exe				
<input type="checkbox"/>	✓	..\.\www\experience\bat\browser_messages.bat	php.exe -q bm_node.php		php.exe				
<input type="checkbox"/>	✓	..\.\www\experience\bat\rec_export_jobs.bat	php.exe rec_export_jobs.php		php.exe				

New state:

System									
Main		Recording sources	Data	CTI	Archiving	Quality management			
Adjustment	Authentication	LDAP	SMTP	WatchDog	WatchDog Backup	Services	Backup	Error messages	Setting table
Active	Name	Path	Command	Look for					
<input checked="" type="checkbox"/>	✓	..\.\dbclean\dbclean.bat			java.exe				
<input type="checkbox"/>	✗	php-cgi ../\www\experience\app\WdgRouter.php route=backup_complete							
<input type="checkbox"/>	✗	php-cgi ../\www\experience\app\WdgRouter.php route=backup_differential							
<input type="checkbox"/>	✗	php-cgi ../\www\experience\app\WdgRouter.php route=ldap_load_users							
<input type="checkbox"/>	✗	php-cgi ../\www\experience\app\WdgRouter.php route=delete_temporary							
<input type="checkbox"/>	✓	php-cgi ../\www\experience\app\WdgRouter.php route=log_checker							
<input type="checkbox"/>	✓	php-cgi ../\www\experience\app\WdgRouter.php route=db_inspector							
<input type="checkbox"/>	✓	php-cgi ../\www\experience\app\WdgRouter.php route=browser_messages							
<input type="checkbox"/>	✓	php-cgi ../\www\experience\app\WdgRouter.php route=rec_export_jobs							

### 3. Users

- **Users/Roles/Applications** - modification of Monitoring block

Monitoring shares some permissions with Catalog and System, these permissions are listed at the bottom of the block.

MONITORING

- View
- Monitoring
- Set as permanent

Right for access to last records is shared with setting of Catalog – section List of records  
Right for access to saved filters is shared with setting of Catalog – section Filtration/Filters  
Right for access to resources is shared with setting of Catalog – section Filtration/Treewiew  
Right for access to recording units statuses is shared with setting of System – section Recording sources/Recording units – permission min. for Preview

### 4. MySpace

- **Settings to select a bookmark after double-clicking in the record list**

**Record – open tab** - the option affects what bookmark will be displayed after clicking on the detail of the record in the Catalog.

MySpace

General Rights Authentication

**User setting**

Default language English

Display deleted persons and groups

**Default application**

Return to the last used application

Open application MySpace / General

**Restore default states of grids**

Restore default states of grids

**Player**

Opening the advanced player Media

Time display Absolute

Show tooltips in advanced player Yes

**Time interval**

Show buttons Last, Current

**Record - open tab**

Details

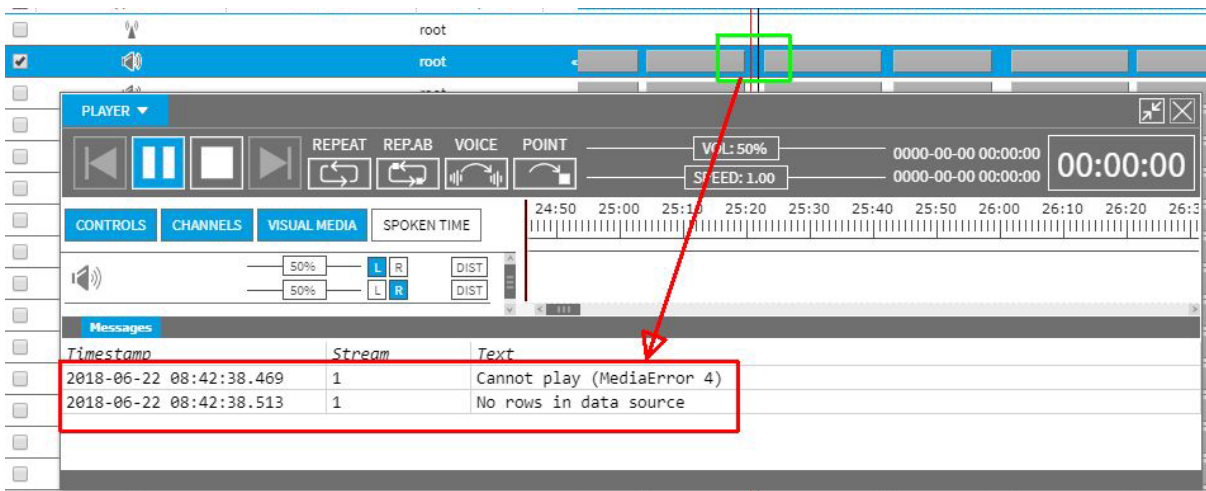
Incidents

Transcript

# 5. Player

## > Suppress error messages

If there is no record in the interval selected for synchronous playback, error messages in Messages will no longer be written.





**RETIA, a. s.**, pursuant to the provision of Waste Act no. 185/2001 Coll., is involved in the **RETELA** ([www.retela.cz](http://www.retela.cz)) collective system, which runs back collection and disposal of hazardous waste, that is used and discarded **ReDat devices**.

The used products are classified as electronic waste and in no case may they be mixed with municipal waste as they are harmful to the environment.



**RETIA, a. s.**, pursuant to the Packaging Act, is involved in the EKO-KOM Joint Performance System, running back collection and reuse of packaging waste, under Client no. EK-F06022669.