

# ReDat eXperience Release notes v 2.36.4

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with certified system of quality control by ISO 9001 and member of AOBP



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# Version 2.36.4

Released for OS Windows, November 1 2021

## 1. Technical specifications

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### 1.1 Software

#### PC with eXperience

- Windows Server 2016, Windows Server 2019.
- Only the Windows Server operating system, not older than 8 years from its first release, is supported.
- It is also possible to install eXperience on virtual servers. Virtualization platforms with the operation system according to the technical conditions are supported.
- Required components installed on Windows:
  - OpenJDK 1.8
  - Microsoft .NET Framework 3.5 and 4

### 1.2 Browsers

This eXperience version has been released for the following browser versions:

- Google Chrome 94.0.\*
  - Mozilla Firefox ESR 93.0
  - Microsoft Edge 94.0.\*
- more information in the documentation RD 044 001 Technical specifications – ReDat eXperience.

### 1.3 Software update terms

#### Windows Server OS and Microsoft SQL Server

1. **Software upgrade to a new operating system/database** (e.g. from Windows Server 2012 R2 to Windows Server 2016, MS SQL 2016 to MS SQL 2019) is prohibited without the prior approval of the manufacturer RETIA, a.s. The software upgrade to a new version or edition must always be consulted with the manufacturer RETIA, a.s.

2. **Software update** is generally an enhancement to the current version of the software suite and operating system/database. The manufacturer RETIA, a.s. gives general consent to the software updates. It is possible to install maintenance/security updates without prior approval by the manufacturer RETIA, a.s. and without the manufacturer's cooperation. The software update is approved for products supplied by RETIA, a.s. with valid service support and supported operating system/database versions according to the supplied technical conditions for the product.

- more information in the documentation RD 044 001 Technical specifications – ReDat eXperience.

## 1.4 PostgreSQL

PostgreSQL for Windows database backup and recovery is not supported in version 2.36.4.

# 2. Technology

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## 2.1 Phonexia

Phonexia has announced the end of 5th generation technical support in 2 years. The new 6th generation will provide:

- Improvements to processing algorithms
- More accurate transcription results (in general)
- Increasing the success of transcripts of records with lower quality of the processed input file

## 2.2 CTI Alcatel-Lucent TSAPI certification

In mid-September, the successful CTI certification Alcatel-Lucent TSAPI took place at Alcatel-Lucent in Brest. New TSAPI features have been added and tested:


- redundant recording on IP DR-Link
- audio notification playback


# 3. System

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## 3.1 Change bookmark name in the browser

A special setting in the **System / Settings table** can affect the text in the browser tab for connection to a specific ReDat eXperience server, and thus in the case of multiple instances of ReDat eXperience (e.g. main system, backup system, test system, simulator, umožnit) to allow the user quick orientation in the tabs and select the desired view.

You must be logged in as SuperUser to set up. In the **System / Main / Settings table** agenda, click the icon .

Enter **app\_title** in the Name field and `required_text` in the Value field. Click the  Save button and then refresh the page (F5).

Example: In the Tab 1, the bookmark name in the browser is changed according to the set value.

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The screenshot displays the ReDat eXperience web interface. The browser address bar shows the URL: `https://localhost/experience/index.php?nav_lev1=system&nav_lev2=system_main&nav_lev3=setting_table`. The navigation menu includes: Main, Recording sources, Data, CTI, Archiving, Screens, Compare, Imports, Info35, Next (4), and SuperUser. The 'Setting table' page is active, showing a table with the following data:

Name	Value
app_title	REX-1.106

## 4. Function adjustments

Customization of functions for specific customers.

## 5. Known incompatibilities

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- Audio live monitoring in **Chrome and Firefox** web browser:
  - Start listening is delayed for about 3 seconds.
  - Online delay of about 3 seconds.
- Older versions of Firefox, from version 68 ESR (resp. 66 standard edition), had non-functional audio control of the channels in the player. From the version 78.8.0 ESR, this problem no longer occurs.
- The frequency of the video updates during playback of screen records can depend on a number of synchronously replayed channels.



**RETIA, a.s.**, pursuant to the provision of Waste Act no. 185/2001 Coll., is involved in the **ASEKOL, a.s.** ([www.asekol.cz](http://www.asekol.cz)) collective system, which runs back collection and disposal of hazardous waste, that is used and discarded **ReDat devices**.

The used products are classified as electronic waste and in no case may they be mixed with municipal waste as they are harmful to the environment.



**RETIA, a.s.**, pursuant to the Packaging Act, is involved in the EKO-KOM Joint Performance System, running back collection and reuse of packaging waste, under Client no. EK-F06022669.