

Release notes Dispatch centres v 2.36.3

RETIA, a.s. Pražská 341 | 530 02 Pardubice | Česká republika www.redat.cz | www.retia.cz

Issued: 07/2021 v 2.36.3 rev. 1

Producer: RETIA, a.s.

Pražská 341 Zelené Předměstí 530 02 Pardubice Czech Republic with certified system of quality control by ISO 9001 and member of AOBP

CE



© Copyright RETIA, a.s. 2021

Content

1.	TECHNICAL SPECIFICATIONS	4
1	.1 Browsers	4
2.	PLAYER	4
2	.1 ReDat Recorder – Reproduction of unfinished records	4
3.	COMMUNICATION WITH REDAT EXPERIENCE	4
4.	CATALOG: EXPORT OF RECORDS AND ERROR INDICATION	4
5.	CTI: TETRA TECHNOLOGY	5
6.	OS LINUX – ABOUT	5
7.	OS LINUX – INDICATOR APPLICATION	5
8.	KNOWN INCOMPATIBILITIES	6

Version 2.36.3

Released July 1 2021

1. Technical specifications

1.1 Browsers

This eXperience version has been released for the following browser versions:

- Google Chrome 91.0.*
- Mozilla Firefox ESR 78.11.0
- Microsoft Edge 91.0.*

Minimum supported browser versions:

- Google Chrome 85.0
- Mozilla Firefox ESR 78.0.0
- Microsoft Edge 85.0

2. Player

2.1 ReDat Recorder – Reproduction of unfinished records

In version 2.36.3, the **redat-exp-play** service has been modified to support the reproduction of unfinished records in **ReDat Recorder**. The WAV header includes some information about the known parameters. This information is received at the beginning of the recording (compression, number of channels).

3. Communication with ReDat eXperience

A port other than 443 can be set for communication with ReDat eXperience.

The setting is possible for both Windows and Linux.

4. Catalog: Export of records and error indication

During the export of records some adjustments have been made to indicate error states.

The indication informs about unfinished recording, not supported data type for export, records that cannot be exported for technical reasons (e.g. a damaged file, unavailable recording unit,...)

5. CTI: TETRA technology

Tetra technology has been added to the CTI configuration.

6. OS Linux – About

You can check the validity of the license by logging into the **eXperience** system. Open the About agenda. The local recorder license and the "*License invalid*" warning will display in the window.

7. OS Linux – Indicator application

The Indicator application is supported for Linux.

8. Known incompatibilities

- Audio live monitoring in Chrome and Firefox web browser:
 - Start listening is delayed for about 3 seconds.
 - Online delay of about 3 seconds.
- Older versions of Firefox, from version 68 ESR (resp. 66 standard edition), had non-functional audio control of the channels in the player. From the version 78.8.0 ESR, this problem no longer occurs.
- The frequency of the video updates during playback of screen records can depend on a number of synchronously replayed channels.



RETIA, **a.s.**, pursuant to the provision of Waste Act no. 185/2001 Coll., is involved in the **ASEKOL**, **a.s.** (www.asekol.cz) collective system, which runs back collection and disposal of hazardous waste, that is used and discarded **ReDat devices**.

0

Client no. EK-F06022669.

with municipal waste as they are harmful to the environment. **RETIA, a.s.**, pursuant to the Packaging Act, is involved in the EKO-KOM Joint Performance System, running back collection and reuse of packaging waste, under

The used products are classified as electronic waste and in no case may they be mixed